



Hours of Operation: Mon-Fri – 9:00 am – 5:00 pm
Sat – 10:00 am – 2:00 pm CLOSED Sun & Holidays
Location: Outdoor Recreation 5465 E. Nuggat St. Bldg. 4430
Phone: (520) 228-3700
Website: www.dmforcesupport.com
(press F5 to refresh if the url is in your favorites)

Frequently Asked Questions

General Information

Q: Where are you located?

A: ITT is inside of Building 4430 (Outdoor Recreation), 5465 East Nuggat Street
Our cross streets are Craycroft and Nuggat- we are on the right side of Craycroft, the second right after the water tower.

Q: Do you have discounted tickets for military or seniors, do you except coupons?

A: Our prices are already at a military discount from the original gate prices. No coupons or other discounts may be added to our prices. *No tax is added to the price.*

Q: Can I pay over the phone or online?

A: No. All payments must be made in person; all credit cards must be presented with photo ID. We do not have online purchasing availability for our customers.

Q: What forms of payment do you accept?

A: We accept cash, check, debit or credit card (Visa or Master Card only).

Q: How many tickets can I purchase at a time?

A: There is no purchase limit. You may purchase whatever amount is on hand.

Q: Are all bases tickets priced the same?

A: Ticket prices are not regulated between bases or military branches. Some bases may have higher or lower prices than ours.

Q: How does a Disneyland Hopper Ticket work?

A: A park Hopper allows you to visit Disneyland and California Adventure in the same day.

Examples

- A 1 Day Hopper allows you to go from Disneyland to California Adventure (in the same day).
- A 2 Day Hopper allows you to go from Disneyland to California Adventure on two days of your choosing (or one park for each day).





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Q: If I buy a multi-day ticket (like a 3-Day Hopper for Disneyland) do I have to use all of the days consecutively?

A: For Disneyland multi-day passes you have 13 days to use the rest of the days after your first visit.

Q: What are the ages for children's tickets?

A: For most parks children's tickets are for ages 3-9.

Q: What does it mean if a ticket has blackout or block-out dates?

A: Blackout and block-out dates are days our tickets cannot be used on.

Q: Do you sell tickets to Florida Attractions?

A: Yes. **Walt Disney World** Florida tickets **are special order** and can take up to 14 business days for us to receive. Universal Studios Orlando, Legoland, and SeaWorld are available same day as purchased.

Q: How do I purchase Walt Disney World special order tickets?

A: You need to come into ITT and purchase the tickets. We make the order for you, and when we receive the tickets we will let you know they are ready for pick up.

Q: What do I do if I don't have 14 days to wait for special order tickets?

A: You can purchase discounted Florida attraction tickets at Shades of Green in Orlando. Shades of Green is a military resort on the Walt Disney World property with their own ticket office.

Q: Can I get these same discount prices at the gate **or** can you mail the tickets to me or have them sent directly to me?

A: These prices are not offered at the attraction gates and **we cannot mail** or have tickets mailed to you.

Q: Do you help with cruises, flights, or vacation packages?

A: We no longer have a travel agent; however, www.afttravelonline.com is a great resource for military personnel and families to get discounted rates on flights, cruises, and vacation packages.

Q: Do you sell movie tickets?

A: No, unfortunately we no longer have the Cinemark tickets.





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Arizona Tickets and Attractions

Q: Do you have tickets for the Pima Air and Space Museum or other Tucson Attractions?

A: We do not have individual tickets for Tucson Attractions; however, we do have the Tucson Arizona Attraction Passport. Inside are mostly 2-for-1 coupons to local attractions such as Pima Air and Space, Reid Park Zoo, Biosphere, Old Tucson Studios, and much more! The book is \$15.00 and is good for a full year (starting/ending in September).

You can see all of the discounts inside on their site:

<http://www.tucsonattractions.com/tucsonpassport.html>

Q: Do you sell tickets to Basketball or Football games?

A: No, we do not sell tickets to Basketball, Football, or other sporting events. However, you can contact Outdoor Recreation at 520-228-3736; they may have some planned trips to different events.

Q: Do you sell tickets to local concerts or special events such as Tucson Convention Center or Tucson Symphony Orchestra?

A: *Occasionally.* We sometimes receive tickets to special events. In the past we have had tickets to Disney on Ice and Disney Live. It is best call *two to three weeks* ahead of the event, to ask if we have tickets.

Our tickets are Non-Refundable. Prices and availability are subject to change without notice.